### DOMINO UK LIMITED TERMS AND CONDITIONS FOR THE PURCHASE OF GOODS

"Products"

Interpretation

These terms and conditions of purchase apply between Domino UK Limited whose principal place of business is at Bar Hill, Cambridge, CB23 8TU ("Domino") and the supplier of goods named on the Order (the "Supplier").

By accepting an Order from Domino the Supplier agrees these terms are the sole and exclusive terms and conditions which govern the Order and may only be amended by agreement in writing signed by both parties. Any agreement in writing signed by both parties will take precedence over these terms, but only where signed by both parties.

the goods, or any part of

incorporate, or which are implied by

I. Interpretation		"Products"  "Specification"		the goods, or any part of them, set out in the Order.		incorporate, or which are implied by trade, custom, practice or course of
In these conditions the following				any specification for the		dealing.
In these conditions the following definitions apply:		Spec	incacion	Products, including any	2.2	The Order constitutes an offer by the
"Business Day"	a day other than a Saturday,			related plans and drawings,	2.2	Customer to purchase the Products in
Dusiness Day	Sunday or public holiday in			that are agreed in writing by		accordance with these Conditions.
	England when banks in			the Customer and the	2.3	The Order shall be deemed to be
	London are open for			Supplier.		accepted on the earlier of:
	business.	"Supp	lier"	the person or firm named in	2.3.1	the Supplier issuing a written acceptance
"Conditions"	the terms and conditions set	• •		the Contract Details		of the Order; and
	out in this document as	"VAT"		value added tax chargeable	2.3.2	the Supplier doing any act consistent with
	amended from time to time			under the Value Added Tax		fulfilling the Order;
	in accordance with clause			Act 1994 and any similar		at which point the Contract shall come
	18.1.			replacement or additional		into existence.
"Contract"	the contract between the		_	tax.	3.	Supply of the Products
	Customer and the Supplier	1.2	Constru		3.1	The Supplier shall ensure that the
	for the sale and purchase of			Conditions the following rules in	2.1.1	Products shall:
	the Products in accordance	121		e I shall apply.	3.1.1	correspond with their description and
"Delivery	with these Conditions. the Customer's premises at	1.2.1		leadings shall not affect the ation of these Conditions.	3.1.2	any applicable Specification; be of satisfactory quality (within the
Location"	Trafalgar Way, Bar Hill,	122		n includes a natural person,	3.1.2	meaning of the Sale of Goods Act 1979,
Location	Cambridge or such other	1.2.2		e or unincorporated body		as amended) and fit for any purpose held
	location as the Customer			or not having separate legal		out by the Supplier or made known to
	specifies on the Order.		personali			the Supplier by the Customer expressly
"Intellectual	patents, utility models, rights	1.2.3	•	nce to a statute or statutory		or by implication, and in this respect the
Property	to inventions, copyright and			is a reference to it as amended,		Customer relies on the Supplier's skill
Rights"	neighbouring and related		extended	or re-enacted from time to		and judgement;
	rights, trade marks and			reference to a statute or	3.1.3	where they are manufactured products,
	service marks, business		-	provision shall include all		be free from defects in design, material
	names and domain names,			ate legislation made from time		and workmanship and remain so for 12
	rights in get-up and trade			inder that statute or statutory	3.1.4	months after delivery; and
	dress, goodwill and the right to sue for passing off or	124	provision  A refere	ence to writing or written	J.1.T	comply with all applicable statutory and regulatory requirements relating to the
	unfair competition, rights in	1.2.1		ax but excludes email.		manufacture, labelling, packaging,
	designs, database rights,	1.2.5		ence to an English legal term for		storage, handling and delivery of the
	rights to use, and protect the			n, remedy, method of judicial		Products.
	confidentiality of confidential			ng, legal document, legal status,	3.2	The Supplier agrees to comply with the
	information (including know-			ficial or any legal concept or		Customer's Supplier Code from time to
	how and trade secrets), and			I, in respect of any jurisdiction		time, a copy of which is available on the
	all other intellectual property			n England, be deemed to include		Customer's website
	rights, in each case whether			ce to that which most nearly		(http://www.domino-
	registered or unregistered and including all applications		that juriso	ates to the English legal term in		printing.com.Corporate/Download- Area/CSR/Supplier-Code.pdf). The
	and rights to apply for and be	126	•	es to clauses are to the clauses		Customer will notify the Supplier of any
	granted, renewals or			Conditions.		changes made to the Supplier Code. The
	•	1.2.7	Unless ot	herwise expressly provided, the		Customer shall be entitled to
	claim priority from, such		obligation	s and liabilities of the persons		immediately terminate the Contract if
	rights and all similar or			than one) who comprise the		the Supplier commits a material breach
	equivalent rights or forms of			inder these Conditions are joint	2.2	of that standard.
	protection which subsist or	120	and sever		3.3	The Supplier shall ensure that at all times
	will subsist now or in the	1.2.8	-	ords following the terms		it has and maintains all licences,
	future in any part of the world.			include, in particular, for or any similar expression shall		permissions, authorisations, consents and permits that it needs to carry out its
"Order"	the Customer's order for the			rued as illustrative and shall not		obligations under the Contract.
<b>0</b> . ac.	Products, as set out in the			ense of the words, description,	3.4	The Customer shall have the right to
	Customer's purchase order			, phrase or term preceding		inspect and test the Products at any time
	form, the Customer's		those ter			before delivery.
	written acceptance of the	2.	Basis of	contract	3.5	If following such inspection or testing the
	Supplier's quotation, or a	2.1		onditions apply to the Contract		Customer considers that the Products
	completed Order Form as			clusion of any other terms that		do not conform or are unlikely to comply
	the case may be.		tne Sup	plier seeks to impose or		with the Supplier's undertakings set out

at clause 3.1, the Customer may inform the Supplier and the Supplier shall immediately take such remedial action as is necessary to ensure compliance.

Notwithstanding any such inspection or testing, the Supplier shall remain fully 5.2.1 responsible for the Products and any such inspection or testing shall not reduce or otherwise affect the Supplier's obligations under the Contract, and the 5.2.2 Customer shall have the right to conduct further inspections and tests after the 5.2.3 Supplier has carried out its remedial actions.

3.7 The Customer may at any time prior to despatch of the Products amend or cancel an Order by written notice to the Supplier. If the Customer amends or cancels an Order, its liability to the 5.3 Supplier shall be limited to payment to the Supplier of all costs reasonably incurred by the Supplier in fulfilling the Order up until the date of receipt of the 5.4 notice of amendment or cancellation, 5.4.1 except that where the amendment or cancellation results from the Supplier's failure to comply with its obligations 5.4.2 under the Contract the Customer shall have no liability to the Supplier in respect of it.

## **Ouality** and packing

3 6

The Supplier shall pack and supply the Products in accordance with the specific requirements of the Customer as set out in the Order or as otherwise notified by the Customer to the Supplier and all generally accepted industry standards and practices that are applicable.

4.2 The Supplier shall ensure that the Products are properly packed and secured in such manner as to enable them to reach their destination in good condition.

43 The Supplier warrants that it has obtained and holds all licences, permissions, authorisations, consents and permits needed to supply the Products in accordance with the terms of the Contract.

44 The Supplier shall comply with all applicable laws, enactments, orders, 5.6 regulations and other instruments relating to the packing, packaging, marking, storage, handling, and delivery of the Products.

# **Delivery**

- The Supplier shall ensure that: 5. I
- 5.1.1 the Products are properly packed in accordance with these Conditions and secured in such a manner as to enable them to reach their destination in good condition; and

5.1.2 each delivery of the Products is accompanied by a delivery note which shows the date of the Order, the Order number (if any), the type and quantity of 6. the Products (including the code number of the Products, where applicable), special storage instructions (if any) and, if

the Products are being delivered by instalments, the outstanding balance of Products remaining to be delivered.

The Supplier shall deliver the Products to the Delivery Location:

on the date specified in the Order, or, if no such date is specified, within 28 days of the date of the Order ("Delivery Date"):

during the Customer's normal business 6.2 hours, or as instructed by the Customer. in instances where the Products are transported from outside of the United Kingdom the Products shall be delivered DDP Delivery Location (Incoterms 2010) save that the Supplier shall be responsible for unloading the Products at the Delivery Location.

Delivery of the Products shall be completed on the completion of unloading the Products at the Delivery Location.

If the Supplier:

5.2

delivers less than 100% of the quantity of Products ordered, the Customer may reject the Products: or

delivers more than 105% of the quantity of Products ordered, the Customer may 6.2.3 at its discretion reject the Products or the excess Products:

and any rejected Products shall be returnable at the Supplier's risk and expense. If the Supplier delivers more or 6.3 less than the quantity of Products ordered, and the Customer accepts the delivery, a pro rata adjustment shall be made to the invoice for the Products.

The Supplier shall not (unless the Order provides to the contrary) deliver the Products in instalments without the Customer's prior written consent. Where it is agreed that the Products are to be delivered by instalments, they may be invoiced and paid for separately. However, failure by the Supplier to deliver any one instalment on time, or at all, or any defect in an instalment shall entitle the Customer to the remedies set out in clause 5.6 or as otherwise set out elsewhere in these Conditions.

specified Delivery Date, then, without limiting any other right or remedy the Customer may have, the Customer may: refuse to take any subsequent attempted delivery of the Order;

obtain substitute products from another supplier and recover from the Supplier any costs and expenses reasonably incurred by the Customer in obtaining

claim damages for any other costs, expenses or losses resulting from the 6.4 Supplier's failure to deliver the Order on the Delivery Date.

Acceptance and defective products, 6.5 repair of defective products both supplied when initially

### otherwise during the warranty period

The Customer shall not be deemed to have accepted any Products until it has had 20 Business Days following delivery to inspect them, or, in the case of a latent defect in the Products, 10 Business Days following the latent defect becoming apparent.

If any Products delivered to the Customer do not comply with clause 3.1, or are otherwise not in conformity with the terms of these Conditions, then, without limiting any other right or remedy that the Customer may have, the Customer may reject those Products

6.2.1 require the Supplier to repair or (at the Customer's option) replace the rejected Products at the Supplier's risk and expense within five Business Days of being requested to do so; or

require the Supplier to repay the price 6.2.2 of the rejected Products in full (whether or not the Customer has previously required the Supplier to repair or replace the rejected Products); and

claim damages for any other costs, expenses or losses resulting from the Supplier's delivery of Products that are not in conformity with the terms of the Contract.

Without prejudice to the Customer's rights and remedies under clause 6.2, the Customer may (in its absolute discretion) elect to itself attempt a repair of the relevant Product and, if it so elects, shall be entitled to require the Supplier to pay the Customer for all the labour employed by the Customer in carrying out any such work (such labour to be paid for at the rates generally charged from time to time by the Customer to its customers for similar services where any warranty period has expired or the customer is otherwise not entitled to receive a free or discounted service) together with the costs incurred by the Customer in acquiring any parts utilised in carrying out the works of repair, all such charges and costs to be paid by the Supplier within 14 days of the Customer's request to the Supplier for payment. The Customer shall be entitled to set-off all or any of such charges and costs against any amounts that may otherwise fall due for payment by the Customer to the Supplier pursuant to the relevant Contract or any other Contract and whether or not such 14 day period has elapsed.

These Conditions shall apply to any repaired or replacement Products supplied by the Supplier.

Without prejudice to the operation of clause 6.3, if the Supplier fails to promptly repair or, as the case may be, replace rejected Products in accordance with

6.1

5.5

5.6.1

5.6.2

5.6.3

If an Order is not delivered by the

such substitute products; and

clause 6.2.1, or if the Customer does not 8.5 itself effect the repair in accordance with this clause 6, the Customer may, without affecting its rights under clause 6.2.3 or otherwise under the Contract, obtain substitute products from a third party supplier, or have the relevant Products repaired by a third party, and the Supplier shall reimburse the Customer in full for the costs it incurs in doing so.

If following the supply by the Customer of any Products to the Customer's customers it becomes apparent that any of those Products do not comply with clause 3.1, or are otherwise not in 8.6 conformity with the terms of the Contract, then without limiting any other right or remedy that the Customer may have, the Customer may (in addition to any of the rights which it has under any of clauses 6.2.1, 6.2.2, 6.2.3 and 6.5, and which rights shall apply whether or not the Customer still has the right to reject the relevant Products) proceed to itself 8.7 repair the relevant Products in which event the provisions of clause 6.3 shall apply and the Supplier shall, in addition, 8.8 pay to the Customer (within the time provided for in clause 6.3) all such out of pocket expenses and other charges (including without limitation a charge for all the time spent in travelling) the Customer may incur in attending its relevant customers' premises otherwise where the relevant Products may be located.

6.7 The Customer's rights and remedies under this clause 6 are in addition to the rights and remedies available to it in respect of the statutory conditions relating to description, quality, fitness for purpose and correspondence with sample implied into the Contract by the 9. Sale of Goods Act 1979.

### Title and risk

6.6

7.1 Title and risk in the Products shall pass to the Customer on completion of delivery.

### Product prices and payment

The price of the Products shall be the price set out in the Order, or, if no price is quoted, the price set out in the Supplier's published price list in force as at the date the Contract came into existence.

8.2 The price of the Products is exclusive of amounts in respect of VAT, but includes the costs of packaging, insurance and 10. carriage of the Products. No extra 10.1 charges shall be effective unless agreed in writing and signed by the Customer.

8.3 The Supplier may invoice the Customer for the Products on or at any time after the completion of delivery.

84 The Customer shall pay correctly rendered invoices within 60 days following the last day of the month in which the relevant invoice or invoices were received by the Customer.

If a party fails to make any payment due 10.1.1 to the other under the Contract by the due date for payment, then the defaulting party shall pay interest on the overdue amount at the rate of 2% per annum above HSBC Bank plc's base rate from time to time. Such interest shall accrue on a daily basis from the due date until actual payment of the overdue amount, 10.1.2 whether before or after judgment. The defaulting party shall pay the interest together with the overdue amount. This clause shall not apply to payments the defaulting party disputes in good faith.

The Customer may at any time, without limiting any of its other rights or remedies, set off any liability of the 10.1.3 Supplier to the Customer against any liability of the Customer to the Supplier, whether either liability is present or future, liquidated or unliquidated, and whether or not either liability arises under the Contract.

The Customer shall be entitled to any standard discount offered by the Supplier for prompt payment.

If the Customer disputes any invoice or other statement of monies due, the II. Customer shall notify the Supplier in 11.1 writing. The parties shall negotiate in good faith to attempt to resolve the dispute promptly. The Supplier shall provide all such evidence as may be reasonably necessary to verify the disputed invoice or request for payment. Where only part of an invoice is disputed, the undisputed amount shall be paid on the due date as set out in these Conditions. The Supplier's obligations to supply the Products and otherwise comply with the Contract shall not be affected by any payment dispute.

### **Customer materials**

9 I

The Supplier acknowledges that all materials, equipment and tools, drawings, Specifications, and data supplied by the Customer to the Supplier ("Customer Materials") and all rights in the Customer material are and shall remain the exclusive property of the Customer. The Supplier shall keep the Customer Materials in safe custody at its own risk. maintain them in good condition until returned to the Customer, and not dispose or use the same other than in accordance with the Customer's written instructions or authorisation.

### Indemnity

The Supplier shall keep the Customer indemnified against all liabilities, costs, expenses, damages and losses (including but not limited to any direct, indirect or consequential losses, loss of profit, loss of reputation and all interest, penalties and legal costs (calculated on a full indemnity basis) and all other professional costs and expenses) suffered or incurred by the Customer as a result of or in connection with:

any claim made against the Customer for actual or alleged infringement of a third party's Intellectual Property Rights arising out of or in connection with the supply or use of the Products, to the extent that the claim is attributable to the acts or omissions of the Supplier, its employees, agents or subcontractors;

any claim made against the Customer by a third party for death, personal injury or damage to property arising out of or in connection with defects in Products. to the extent that the defects in the Products are attributable to the acts or omissions of the Supplier, its employees, agents or subcontractors; and

any claim made against the Customer by a third party arising out of or in connection with the supply of the Products, to the extent that such claim arises out of the breach, negligent performance or failure or delay in performance of the Contract by the Supplier, its employees, agents or subcontractors.

10.2 This clause 10 shall survive termination of the Contract.

### Insurance

During the term of the Contract and for a period of I year thereafter, the Supplier shall maintain in force, with a reputable insurance company, professional indemnity insurance, product liability insurance and public liability insurance to cover the liabilities that may arise under or in connection with the Contract, and shall, on the Customer's request, produce both the insurance certificate giving details of cover and the receipt for the current year's premium in respect of each insurance.

12.1

Confidentiality A party ("receiving party") shall keep in strict confidence all technical or commercial know-how, specifications, inventions, processes or initiatives which are of a confidential nature and have been disclosed to the receiving party by the other party ("disclosing party"), its employees, agents or subcontractors, and any other confidential information concerning the disclosing party's business, its products and services which the receiving party may obtain. The receiving party shall only disclose such confidential information to those of its employees, agents and subcontractors who need to know it for the purpose of discharging the receiving party's obligations under the Contract, and shall ensure that such employees, agents and subcontractors comply with the obligations set out in this clause as though they were a party to the Contract. The receiving party may also disclose such of the disclosing party's confidential information as is required to be disclosed by law, any governmental or

- regulatory authority or by a court of competent jurisdiction.
- 12.2 This clause 12 shall survive termination 15. of the Contract.
- Termination 13
- The Customer may terminate the 131 Contract in whole or in part at any time before delivery with immediate effect by giving the Supplier written notice, whereupon the Supplier shall discontinue 15.2 all work on the Contract. The Customer shall pay the Supplier fair and reasonable compensation for any work in progress on the Products at the time of 16. termination, but such compensation shall 16.1 not include loss of anticipated profits or any consequential loss.
- 13.2 Without limiting its other rights or remedies, the Customer may terminate the Contract with immediate effect by giving written notice to the Supplier if:
- 13.2.1 the Supplier commits a material breach of any term of the Contract and (if such a breach is remediable) fails to remedy that breach within 14 days of that party being notified in writing to do so;
- 13.2.2 the other party takes any step or action 17. in connection with its entering 17.1 administration, provisional liquidation or any composition or arrangement with its creditors (other than in relation to a solvent restructuring), being wound up (whether voluntarily or by order of the court, unless for the purpose of a solvent restructuring), having a appointed to any of its assets or ceasing to carry on business or, if the step or action is taken in another jurisdiction, in 18. connection with any analogous 18.1 procedure in the relevant jurisdiction; or 13.2.3 the other party suspends, or threatens to
- suspend, or ceases or threatens to cease to carry on all or a substantial part of its business.
- Termination of the Contract, however 19. 133 arising, shall not affect any of the parties' rights and remedies that have accrued as 19.1 at termination.
- 13.4 Clauses which expressly or by implication survive termination of the Contract shall continue in full force and effect.

### 14. Force Maieure

- Neither party shall be in breach of the 14.1 Contract nor liable for delay in performing, or failure to perform, any of its obligations under it if such delay or 19.2 failure result from events, circumstances or causes beyond its reasonable control (a 'Force Majeure Event').
- 14.2 The Supplier shall use all reasonable endeavours to mitigate the effect of a Force Majeure Event on the performance of its obligations.
- 143 If a Force Majeure Event prevents, hinders or delays the Supplier's performance of its obligations for a 20. continuous period of more than 7 20.1 Business Days, the Customer may

terminate the Contract immediately by giving written notice to the Supplier.

### Assignment and other dealings

The Supplier shall not assign, transfer, mortgage, charge, subcontract, declare a trust over or deal in any other manner with any or all of its rights and obligations 20.2 under the Contract without the prior written consent of the Customer.

The Customer may freely assign, transfer or subcontract any or all of its rights and obligations under the Contract to any 20.2.2 person.

### Severance

15.1

If any provision or part-provision of the Contract is or becomes invalid, illegal or 20.3 unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid, legal and enforceable. If such modification is not possible, the relevant provision or partprovision shall be deemed deleted. Any modification to or deletion of a provision or part-provision under this clause shall not affect the validity and enforceability of the rest of the Contract.

### Waiver

A waiver of any right or remedy under the Contract or law is only effective if given in writing and shall not be deemed a waiver of any subsequent breach or default. No failure or delay by a party to exercise any right or remedy provided under the Contract or by law shall constitute a waiver of that or any other right or remedy, nor shall it prevent or restrict the further exercise

### **Variation**

Except as set out in these Conditions, no variation of the Contract, including the introduction of any additional terms and conditions, shall be effective unless it is agreed in writing and signed by the Customer.

## Governing law, jurisdiction and third party rights

The Contract, and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims), shall be governed by, and construed in accordance with the law of England and Wales. For the avoidance of doubt the United Nations Convention on the International Sale of Goods shall not apply to the Contract.

Each party irrevocably agrees that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim arising out of or in connection with the Contract or its subject matter or formation (including non-contractual disputes or claims).

A person who is not a party to the Contract shall not have any rights to enforce its terms.

### **Notices**

19.3

Any notice given to a party under or in connection with the Contract shall be in

writing and shall be delivered by hand or sent by pre-paid post (by airmail if to an address outside the country of posting) to the relevant party at its registered office (if a company) or its principal place of business (in any other case).

Any notice shall be deemed to have been received:

20.2.1

if delivered by hand, on signature of a delivery receipt or at the time the notice is left at the proper address; or

if posted, two Business Days after posting if sent to an address within the country of posting, or five Business Days if sent by airmail post.

This clause does not apply to the service of any proceedings or other documents in any legal action or, where applicable, any arbitration or other method of dispute resolution.