Field Service Engineer – Digital Printing
Benelux
Remote/On Site

About Domino
Domino Printing Sciences provides industrial printing expertise and reliable solutions to help the world's manufacturers be sustainable and cut waste, while attracting, informing, and protecting consumers. Global manufacturers across the food and beverage, life sciences, personal care, agrochemical, and industrial sectors trust Domino to support them with innovative coding, marking, and digital printing solutions. Through a global network of 25 subsidiary offices and in excess of 200 distributors, the Domino Group operates in over 120 countries employing over 2,700 people worldwide with manufacturing facilities situated across the UK, China, Germany, India, Sweden and USA.

About the role
Domino has embarked on an ambitious plan of becoming a world class service provider to support Domino Digital Printing customers supplying the best-in-class customer experience. The mission of the Field Service Engineer is providing first class Service and Support to our Digital Printing customers.

You will diagnose and provide technical solutions during repair and maintenance of Domino supplied Digital Printing equipment, accessories, and applications in the Benelux. You provide daily updates to Domino and customers conform the Domino support system supplied. Working with a high level of autonomy reporting to the Field Service Manager and working closely with the Technical Support Group, Installation and project Engineers you will play a key role in providing service to our external and internal customers.

About you
This is a great opportunity for an experienced Field Service Engineer with an electro-mechanical, technical, or engineering background. Familiarity within the commercial or label printing industry and experience with digital printing would be beneficial. We're seeking candidates who remain calm in pressurised environments and enjoy the technical challenges working with customers and maintaining accurate records. Being self-organised, accuracy, attention to details and a methodical approach to fault finding is essential. Representing Domino, you'll be reliable with the ability to interact with customers at all levels and communicate technical information to a non-technical audience. To improve the customer experience, you can identify customer needs and further commercial opportunities.

Candidates will be required to travel frequently within the Benelux and occasionally into other European countries and must therefore have excellent Dutch and English communication skills. It is a benefit if you master an additional language as French or German. As part of the role a full driving licence is essential, and the preference is that you are residing in The Netherlands or Belgium.

What you can expect
As a talented individual working at Domino you can expect a competitive salary and a generous benefits package, a discretionary bonus, laptop, telephone and a company car. We are a highly successful company, we're large enough to offer career development opportunities yet small enough for your contribution to be readily recognised and rewarded. We know that training and development is essential for us all to progress our careers and there will be lots of development opportunities to progress your career with Domino inside our own academy.

Our culture is built on our core values as, **Collaboration**, **Listening**, **Expertise**, **Ambition** and **Responsibility**. What's important is that we enable you to get the best from us and for us to get the best from you. We think Domino is a great place to work and if you join us, you'll find yourself part of organization which really cares about their people, as well as offering challenging and rewarding careers.

Interested in this job? Send your covering motivation letter and resume to jobs@dominobenelux.com. For additional information please contact Nathalie Griffioen (HR) on +31 (0)6 228 99935 or click Domino Digital Printing.

Positions may be at an advanced stage of the recruitment process and can close at any time.