



Do more with Domino Cloud

Remote connectivity provides valuable production insights and maximises uptime



Domino. Do more.

Visibility of your production

In business you need visibility of your production progress, performance, and costs, to find out where there are inefficiencies and to help prioritise productivity improvements. **Domino Cloud** provides quick access to real-time data which can offer valuable insight into your operations, helping you to make data-driven decisions and improve operational efficiency and uptime.

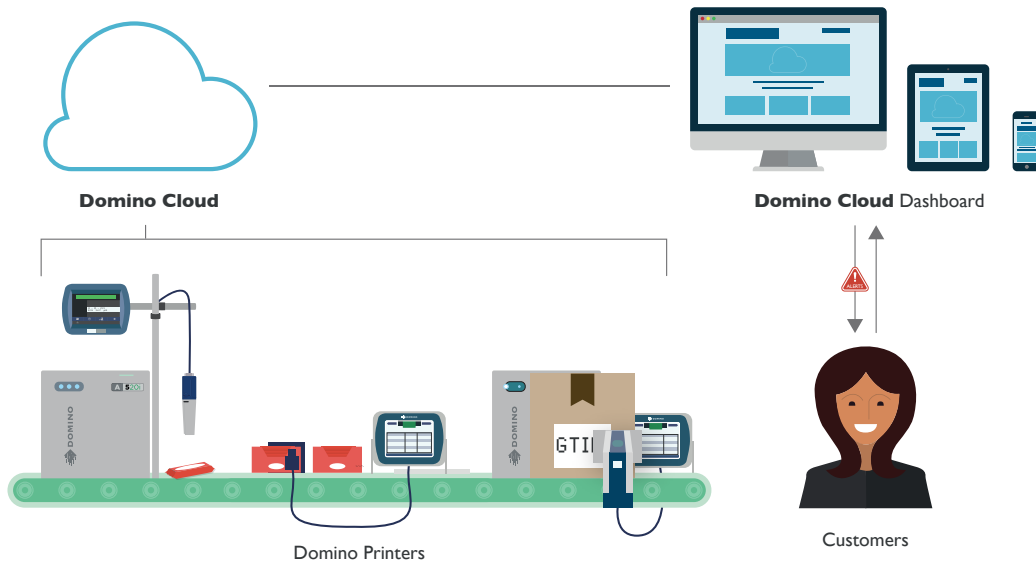


Monitor your printing processes

Using **Domino Cloud** offers remote monitoring and diagnostics of your Domino printer or fleet of printers and their contribution to line performance, anytime, anywhere.

- ◆ Access production information from any device – PC, mobile, tablet or laptop
- ◆ Status at-a-glance: aggregated views of all printer status, service, alerts, and maintenance information across your fleet and down to individual printer level
- ◆ Real-time information of connected printers including Overall Equipment Effectiveness (OEE), uptime, print count, enabling analysis for lean manufacturing
- ◆ Actionable information: faults and optimisation alerts on the user interface, additionally automated email alerts are sent
- ◆ Analysis: historical data of the last two years can be exported and analysed
- ◆ Reminders for routine maintenance including access to e-support videos and readily available links to BuyDomino

What can Domino Cloud do for you?



Improve productivity

Up to 90% of downtime is related to cleaning and replacement of consumables**. Prevent downtime before it occurs with dashboards and alerts designed to keep your printers running. Track performance over time through charts and graphs so you know when to make changes to your equipment, processes, and personnel.

Improve efficiency

Production managers can visualise the status of all printers in one place, even across multiple sites, and know where and when to take action. Keep an eye on printer output to better manage your fleet, ensuring even wear and prolonging the life of your equipment, even on high-speed lines.

Control costs

Save money by avoiding downtime and service visits. Automated alerts from **Domino Cloud** allow taking preventative action before an issue stops your line. Monitoring consumables usage means you have more predictable costs with stock management and cost control.

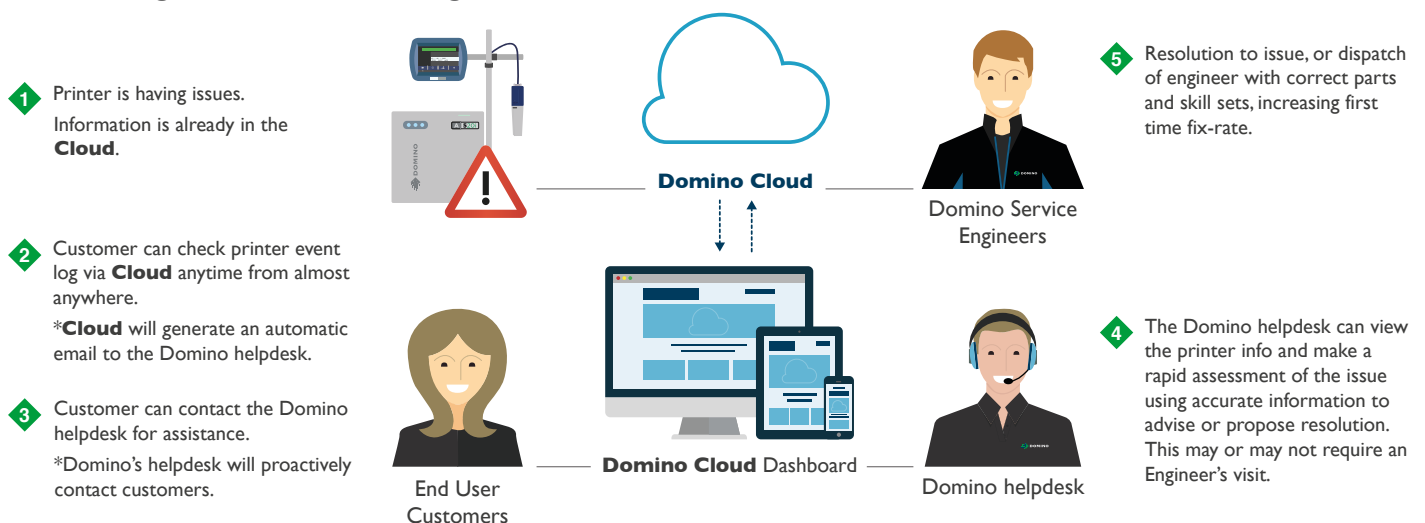
Be proactive

With email alerts you can plan your printer maintenance and consumables refills ahead of schedule at a time convenient to you to minimise impact on production. Online support videos are available to guide you through common tasks like cleaning and refilling consumables, so you can be up and running quickly.

Access anywhere

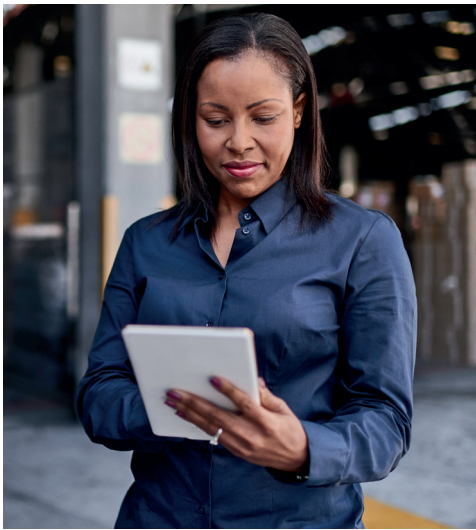
With **Domino Cloud** you can view your printer and line performance remotely, allowing you to work away from your factory. When part of a **SafeGuard** contract, you will also get remote diagnostics from Domino helpdesk for a rapid assessment of problems, most of which can be resolved over the phone.

Remote diagnostics and monitoring*



Data based on continuous ink jet printers. *Premium service for customers on specific **SafeGuard contracts

Network safety and data security



- ◆ The **Domino Cloud** remote printer monitoring service has industry best practice, end-to-end security built-in from the outset; from the secure execution environment in which the software runs to the trusted certificate authentication of the device and our cloud service.
- ◆ The cellular communication messages are sent over secure TLS 1.2 encrypted channel to ensure the data is delivered safely without creating security vulnerabilities.
- ◆ The **Domino Cloud** hardware and dashboard mutually authenticate by trusted X.509 certificate exchange.
- ◆ Data is kept securely in our cloud storage within Amazon AWS servers.
- ◆ Access to your customer dashboard account is protected by username and password.
- ◆ An independent, certified security firm performs remote vulnerability assessments, including network/host and applications.
- ◆ Security updates are deployed over-the-air to maintain protection.

Connect to Domino Cloud

Domino Cloud is part of our **SafeGuard** service and support package providing an outstanding level of care for our range of connected Domino printers. Our **SafeGuard** packages provide high-quality, on-site assistance and AR-enabled remote guidance from our engineers. **SafeGuard** helps to ensure we can be with you when you need us most.

Network configurations

- ◆ 3G/4G (standard solution for connectivity)
- ◆ Wi-fi or Ethernet (options depending on factory facilities)

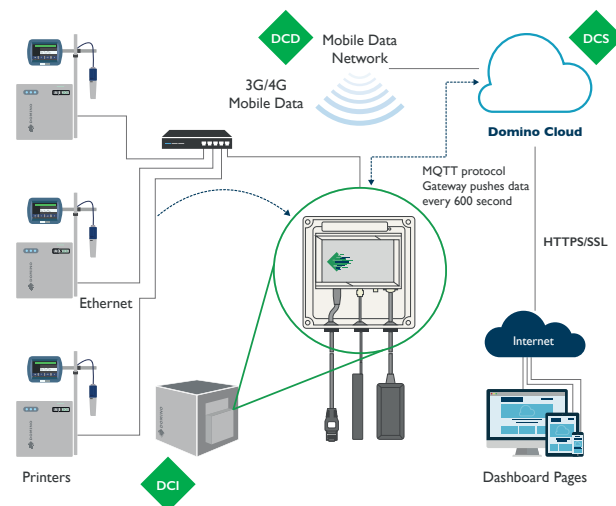
Accessibility and data refresh rate

- ◆ Mobile, pc, laptop, tablet
- ◆ Update period, on average every 10 minutes. Fault messages transfer immediately

Hardware requirements

- ◆ 1 **Domino Cloud** Interface (DCI) can serve up to 254 printers on a single network
- ◆ Industrial Rating - IP55 Housing & Cables

What's needed to connect to Domino Cloud



DCI – Domino Cloud Interface: takes data from Printers and sends it to the Cloud.

DCD – Domino Cloud Data: for 3G/4G connectivity, a SIM card is included to transmit data from the DCI to the Cloud.

DCS – Domino Cloud Service: printer data is hosted and stored for a period of 24 months on Amazon AWS servers.



TALK TO AN EXPERT

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