

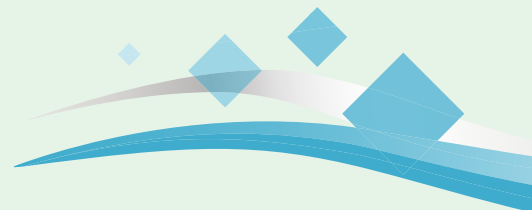


DOMINO

Relax

No upfront costs.

**Just consistent accuracy,
efficiency and uptime.**



Domino. Do more.

Relax

Code that works. No surprises.

Straightforward setup
with **fully serviced kit**.

Engineer visits, parts,
labour & optional consumables.

Built for **reliability**, with steady
support that keeps things running.

Fixed terms and predictable
costs mean **nothing unexpected**.

How Relax supports your operation

- ✓ Kit installed, serviced & optimised
- ✓ Performance dip fixed quickly
- ✓ Consumables delivered when needed
- ✓ Dashboard shows all running smoothly



Domino offer a total business solution that we call Relax.
Through one single contract we combine technology
and services to manage an organisations entire
coding and marking infrastructure.



Install to optimisation.

1 Installation

Printer installation
Software setup
Professional services support
Optional installation
of supporting tech

2

Training

Orientation training &
refresher sessions
Annual training service
Optional optimisation training
based on business needs

3

Consumables

On-demand ordering option
Scheduled deliveries option
Cost-per-code option for
complete cost control

4

Support

Technology swap-out service
Augmented reality remote support
Access to suite of self-serve guidance
Access to helpdesk & optional SLAs
Optional optimisation visits

5

Performance Monitoring

Relax: Performance dashboard with
uptime metrics & intervention alerts
Relax Enterprise: Bespoke
performance reports & regular
account reviews

Relax Enterprise

Code that performs. Built for better results.

All the simplicity, reliability &
predictability of Relax with more
flexibility to adapt as needs change.

Deeper insight with performance
monitoring and training built in.

Ongoing optimisation through
hands-on support & smarter tools.

Partnership that evolves with your
operation to keep improving.

How Relax Enterprise supports your operation

- ✓ Flexible contracts
- ✓ Latest upgrades
- ✓ Fully supported from day one
- ✓ Insights optimisation
- ✓ Ongoing training





	Relax	Relax Enterprise
Flexibility	Fixed entitlements	Flexible entitlements to adapt as needs change
Setup	Printer installation	Printer + supporting hardware tech + software installation
Contract term	Fixed 3–5-year terms	Flexible from 1 year minimum
Services	Engineer visits, parts & labour	All Relax services + SLAs, training, bespoke services
Performance	Basic device uptime dashboard	Account-level insights and optimisation
Consumables	Optional scheduled delivery	Included as standard
Support	Remote + on-site	Remote + on-site + proactive optimisation visits
Customer involvement	Minimal - set and forget	Collaborative, insight-driven partnership
Cost structure	Fixed monthly, quarterly, or annual payments	Flexible options based on evolving service levels
Innovation over time	Low - services remain the same	High - adapt to new needs, insights, and the latest technology
Ideal for	Sites wanting simplicity & predictability	Sites prioritising continuous improvement & innovation

About Domino

Since 1978, Domino Printing Sciences (Domino) has established a global reputation for the development and manufacture of coding, marking, and printing technologies, as well as its worldwide aftermarket products and customer services.

Today, Domino offers one of the most comprehensive portfolios of complete end-to-end coding solutions designed to satisfy the compliance and productivity requirements of manufacturers across many sectors, including food, beverage, pharmaceutical, and industrial.

The company's core technologies include innovative inkjet, laser, print and apply, and thermal transfer overprinting systems designed for the application of variable data, barcodes, and unique traceability codes onto product and packaging.

Domino employs over 3,000 people worldwide and sells to more than 120 countries through a global network of 29 subsidiary offices and more than 200 distributors. Domino's manufacturing facilities are located in China, Germany, India, Sweden, Switzerland, UK, and the USA.

“With this programme we **lease the equipment** and Domino comes in to **set it up & service** it for us, which is especially helpful, as it **relieves us of all maintenance** that we have to perform.”

President – Express Packaging

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To find out more visit:

www.domino-printing.com/en-gb/services/finance/relax-and-relax-enterprise

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