



Double Materiality Assessment



Domino. Do more.

Introduction

At Domino, as part of our sustainability journey, we conducted a double materiality assessment, a process through which we were able to identify our material topics. This assessment unites impact materiality with financial materiality.

Our double materiality assessment will reinforce our sustainability strategy and help us to better anticipate customers' requests. It will also help us to continue providing the best products and services for our customers, and the best working conditions for our employees, while enhancing our positive impact on the environment and on communities in which we operate.

Impact materiality

what are Domino's impacts on the economy, environment, and people including impacts on their human rights?

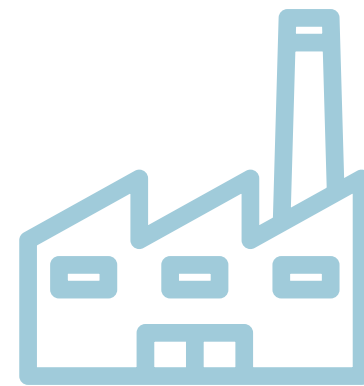


Financial materiality

what are the issues that have a repercussion on Domino's financial performance?

Our assessment

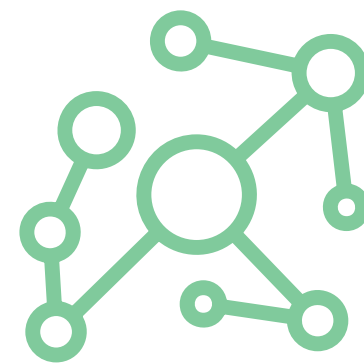
To perform the double materiality assessment, we followed guidance provided by the Global Reporting Initiative (GRI) on Material Topics (2021 – GRI 3) and the EFRAG in its European Union Corporate Sustainability Reporting Directive (CSRD). The process followed a structured approach, incorporating both internal and external stakeholder inputs to ensure a comprehensive and transparent assessment. To determine both actual and potential positive and negative impacts, and risks and opportunities, we divided the process into four steps:



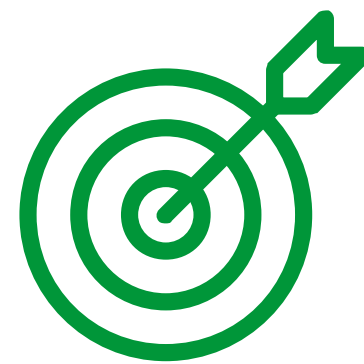
1 Understanding sustainability in Domino's context



2 Identifying relevant topics

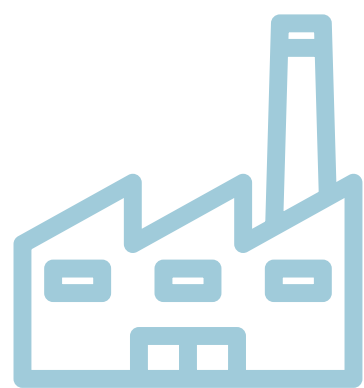


3 Engaging stakeholders and assessing impact



4 Prioritising most significant topics and elaborating materiality matrix

1 Understanding sustainability in Domino's context



In the first step, we conducted a comprehensive analysis of Domino's activities and business relationships and analysed regulatory frameworks and reporting standards. This work was carried out with support from internal experts and an external sustainability consultant. While looking at our activities we took into consideration our purpose, values, strategy, and actions undertaken by our parent company Brother. The analysis then focused on the main sustainability challenges in our operating regions, industry trends, internal risk assessments, and opportunities. In addition, we reviewed sustainability reports from competitors, customers, and companies operating in other industries to better understand key sustainability drivers and requirements.



2 Identifying relevant topics



In the second step, we identified a preliminary set of actual and potential impacts – both positive and negative – on our people, customers, governance, as well as the environment, and the societies in which we operate. To guide this process, we considered various factors including our disclosures, risk assessments, accreditations, customer requests, sustainability frameworks (e.g. GRI Topic Standards), the 2030 Agenda with its Sustainable Development Goals (SDGs), and broader sustainability trends and reports.

We examined both the direct and indirect impacts of our activities, considering not only the effects of our own operations but also those linked to our business relationships (including our suppliers), products, and services. In addition, we assessed how our actions contribute positively to sustainable development.

This analysis led to the identification of 25 key topics, organised into the three ESG pillars (Environmental, Social, Governance) and further categorised into five sustainability dimensions. The social pillar was divided into three sub-dimensions: People, Customers, and Society, to reflect our internal CSR pillar subdivision.



Environmental

- air pollution
- circular economy and LCA
- climate change
- energy consumption
- packaging
- sustainable products and services
- waste management
- water management

Social

Customers

- customer satisfaction
- data privacy and security
- product safety and quality



People

- diversity, equity, and inclusion
- safety and wellbeing
- talent acquisition
- employee experience and retention
- employee education and development
- human rights in business
- operations and supply chain

Society

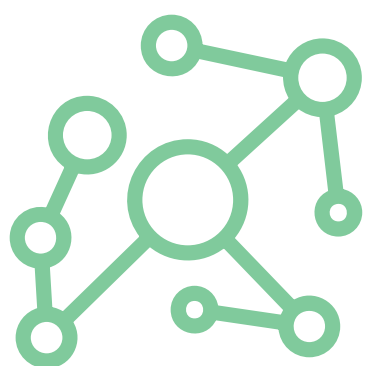
- responsible purchasing and supply network
- local community engagement and charitable giving



Governance

- business compliance
- economic impact and taxes
- ESG strategy and reporting
- financial performance
- risk management
- responsible and ethical business practices

3 Engaging stakeholders and assessing impact



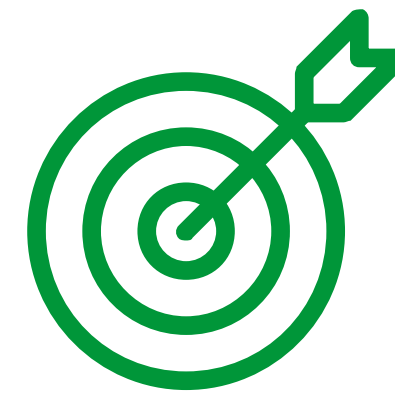
In the third step, we engaged with both internal and external stakeholders to assess the significance of each sustainability topic and prioritise the most material ones. We conducted two online surveys – one internal and one external – to gather quantitative information on the importance of each topic. In addition, we held internal interviews for an in-depth analysis on the significance of the topics, and workshops to discuss the data collected.

To assess both outward and inward impacts, we followed the GRI and ESRS guidelines. We calculated impact materiality of each topic by evaluating its scale (severity of impact), scope (extent of the impact), irremediability (difficulty in counteracting the impact), and likelihood (probability of the impact occurring). We then assessed inward materiality of each topic, by evaluating how these topics might affect the company's financial position, performance, and cash flows.

To assess the impact on external stakeholders, we asked our customers to rate each topic on a scale from 1 (very low importance) to 5 (very high importance) based on importance to them.



4 Prioritising most significant topics and elaborating materiality matrix



In the final step, we gathered external feedback for further insights into the list of our material topics, assessed the topics using relevant GRI Standards, and followed EFRAG's draft guidance to establish our materiality threshold.

Based on the quantitative data collected and on internal meetings and workshops, we considered material topics to be informative, important, significant, or critical from a financial and/or impact perspective.

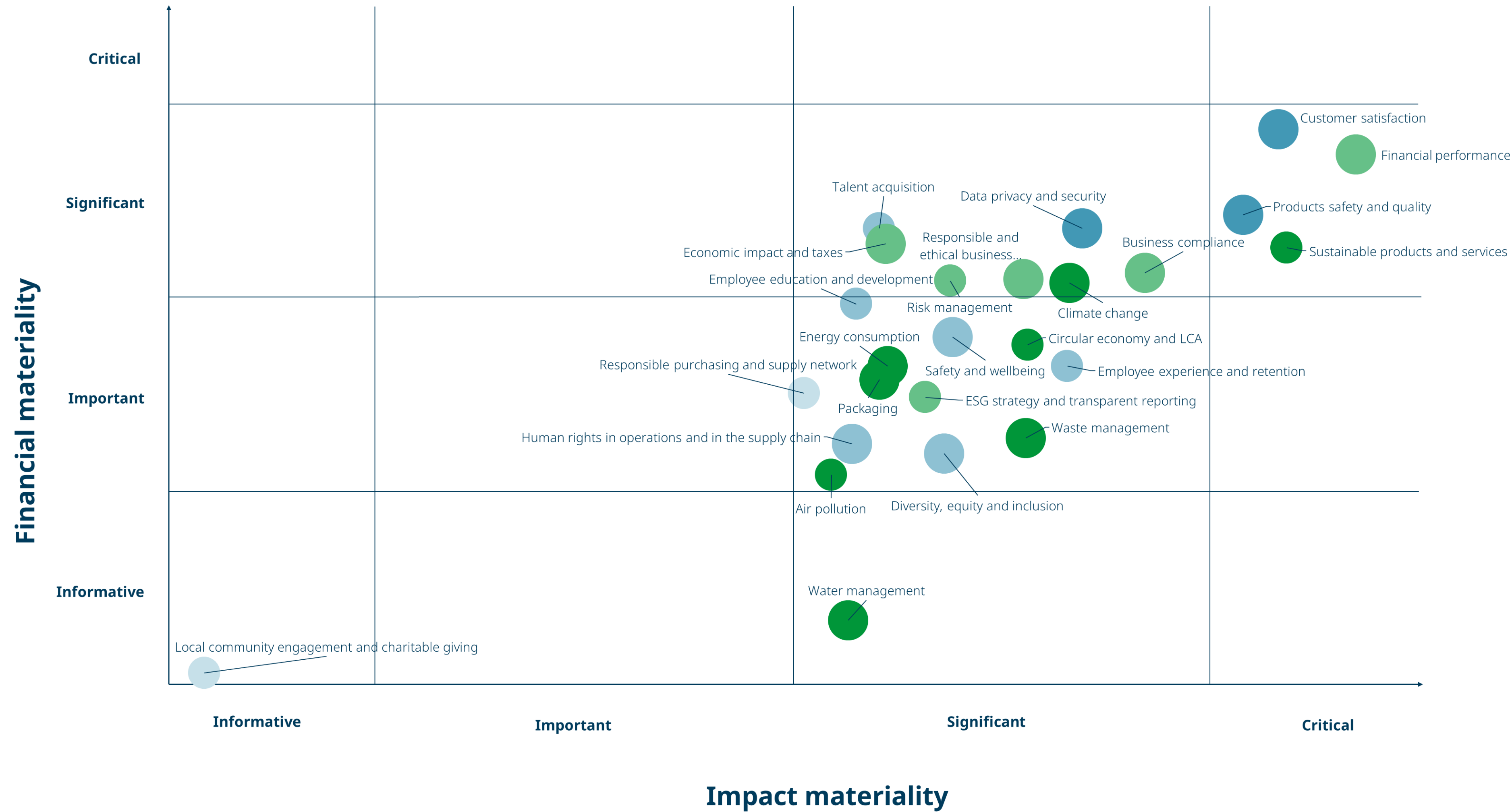
All 25 key topics assessed were found to be material.

After considering internal and external feedback, and seeking approval from the Executive Leadership Team, the following materiality matrix was created.

The colours represent the sustainability dimensions analysed:

- Environment
- People
- Society
- Customer
- Governance

The sizes represent our customers' ratings of the importance of the different topics which resulted to be either important (4/5) or very important (5/5).



Our ambition

The double materiality assessment allowed us to confirm steps in our sustainability journey and to anticipate customers' requests based on global trends and customer feedback. We are now looking forward to addressing the risks and opportunities that each topic provides, and working closely with our stakeholders to continue providing the best products and services for our customers, and the best working conditions for our employees, while enhancing our positive impact on the environment and on the communities in which we operate.

Every year the Executive Leadership Team will review our selection of material topics to make sure that they are kept up to date in light of any changes to our strategy and purpose, operations, stakeholder relationships and preferences, or regulations.

We now aim to closely analyse each topic, review our contribution to support the UN Sustainable Development Goals (SDGs), and showcase our goals, actions and achievements.

