

TBN333-L01 - Subject: Domino supplied DPX Extractors - important safety update

19 November 2024

Dear Domino Customer,

We are writing to you to inform you about an important safety update that applies to Domino supplied DPX extractors which are used with laser coding equipment for coding onto paper label and/or small cardboard substrates that are at risk of being drawn into the DPX extractor (a **Paper/Cardboard Laser Coding Environment**).

We believe that you currently use Domino supplied DPX extractor(s) in a Paper /Cardboard Laser Coding Environment. Accordingly, it is vital that you read the Safety Notice (which you will see at the following link: <https://www.domino-printing.com/resources/English/legal/DPX-Update/DPX-Extractor-Important-Safety-Notice-English.pdf>), and complete the online form to initiate contact with Domino to discuss next steps, which may involve the installation of a spark arrestor device.

You must now take the following further steps:

- (1) comply with the *Recommended Actions* set out in the Safety Notice (Domino will be pleased to supply you, free of charge, with a suitable spark arrestor for each affected DPX extractor, and to discuss options for the installation of such spark arrestor);
- (2) immediately proceed to familiarise yourselves with the updated product manual(s) (which you will see at the following link: <https://www.domino-printing.com/resources/English/legal/DPX-Update/DPX-Product-Manuals-EN.zip>), for such DPX extractor equipment which you have, and in particular the safety and warnings sections as well as with the maintenance and care sections, all of which have been updated; and
- (3) ensure that you provide all of the personnel who operate your Domino supplied DPX extractor equipment (including those who change its filters), or who carry out any maintenance or cleaning of that DPX extractor equipment, with a copy of the updated product manual(s).

As explained in the Recommended Actions set out in the Safety Notice, pending the installation of a spark arrestor you must be extra vigilant and ensure rigid adherence to the cleaning and maintenance requirements (set out in the Product Manual(s)) for the relevant Domino supplied DPX Extraction Units). Domino has concluded that a continuous rigid adherence to such cleaning and maintenance requirements is an effective measure to materially reduce the risk of fire in the circumstances set out in the Safety Notice (but, as noted there, such cleaning and maintenance requirements must also continue to be fulfilled after the installation of a spark arrestor).

If ever you transfer any of the Domino supplied DPX extractor equipment to a third party (for example any purchaser from you of that DPX extractor equipment) then you must ensure that you provide that third party with a copy of the Safety Notice together with the then current product manual(s) for such DPX extractor equipment.

At Domino, we take a pro-active approach to safety. The issue of the Safety Notice has arisen as a result of Domino's latest assessment of the risks surrounding Laser and extraction equipment in a Paper/Cardboard Laser Coding Environment, and in particular the identification of a heightened risk of a fire occurring within a DPX Extractor where the paper label or cardboard substrate is small enough to potentially be sucked into the extractor. We should stress that we consider that such risk is small, but nevertheless (because of the serious nature of that risk) it is essential that it is addressed; hence this letter, the safety notice and the updated product manual(s).

Our assessment applies to the Paper/Cardboard Laser Coding Environment whether or not the laser coding equipment has been manufactured or supplied by Domino.

If you have any questions regarding this letter, then please contact your local Domino office and they will endeavour to answer them. Either way, you must complete the online form in order to acknowledge receipt of this letter, the Safety Notice and the updated product manual(s) and to confirm that they have all been supplied to the appropriate personnel in your relevant health and safety team, and that you have noted the requirements set out in these documents.

Yours sincerely,



Dr. Rainer Kalamajka

Group Product Compliance & Quality Director

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