

14th April 2020

To whom it may concern,

During this time of uncertainty due to COVID-19, Domino wants to reassure our customers that we are running full operations and intend to continue service and support to our customers around the world.

Domino is a key global supplier to markets which are even more important in these unprecedented circumstances, for example, Food, Beverage, and Healthcare. Whilst we cannot guarantee interruption-free business, we have taken all necessary steps to ensure we maintain business continuity for our customers, through the steady supply and support of our goods and services until normal activities return. For that reason, we are making use of established incident response plans to manage any risks from interruption in our supply chain to ensure our customers can still access inks, spares and service.

The health and safety of our employees is of utmost importance and remains our number one priority. Our main strategy continues to be to allow our local management teams to implement whatever changes they need in order to follow the guidance and direction of their local governments and health authorities.



Rachel Hurst

Chief Operating Officer