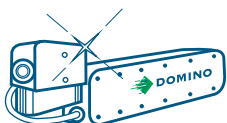# DOMINO

Gain Peace of Mind with the
RELAX PROGRAM

Comprehensive coding solutions—including new equipment, customer support, training and a multi-year warranty—bundled into convenient and affordable payments.

RELAXed financing for the lifetime of your printer allows payment:

- ✓ In steady, predictable installments
- ✓ On a flexible schedule
- ✓ At a locked-in cost (no price increases!)

What else can RELAX do for you?

Easy, flexible financing so you can …

Install new equipment without capital spend

Equip your factory with efficient technology

Eliminate unexpected service or support costs

Support with proactive training and line optimization

Service + Support + Savings = Sweet Relief

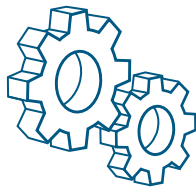Ease your mind with even more benefits of our RELAX Program.

UPGRADED SERVICE

Remote Diagnostics for all printers in which Domino has remote access.

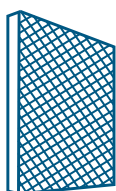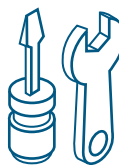**FREE Software** upgrades to the latest version supported by your hardware while under the agreement.

Replacement Parts for the duration of the maintenance agreement.
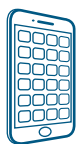
On-Site Repairs including labor and travel.

Filter Program (Fume Extraction Units) auto-ships filters for factory-recommended replacements on a quarterly (pre-filter) and annual basis (main filter).

ENHANCED SUPPORT

All Hours E-Service.com a suite of DIY guidance and tools.

24-hour Response Email for all technical support requests sent to techsupport@domino-na.com 7am-5pm Central, Monday-Friday (excluding major holidays).

Augmented Reality initiates a live video call from your smart device to our Help Desk to quickly pinpoint the cause of any issues you're experiencing.

Priority Response elevates the technician dispatch priority level over non-agreement customers.

SPECIAL $AVINGS

15% OFF any additional training requested by the customer.

30% OFF labor, travel and parts to repair damage caused by accident, misuse or neglect through our Accidental Damage Protection program.

30% OFF list price of eligible replacement parts covered by our Head Assure program. C, V and M Series users should plan to occasionally replace consumable items (e.g. print heads and engine modules).

RELAX with Domino!

For more information, please contact Domino at **solutions@domino-na.com.**